

MANAGED RETAILER WEBSITE
END USER TERMS AND CONDITIONS AGREEMENT

This MANAGED RETAILER WEBSITE END USER TERMS AND CONDITIONS AGREEMENT (“**Agreement**”) is an agreement between you and Viasat, Inc., with its principal place of business at 6155 El Camino Real, Carlsbad, California, 92009 (“**Viasat**”). This Agreement governs your use of Viasat’s Managed Retailer Website application that provides you with managed website services for use with soliciting orders for Viasat Internet service in accordance with the Retailer Agreement between you and Viasat (“**Retailer Agreement**”), and any and all related documentation, updates, and upgrades that replace or supplement Viasat’s Managed Retailer Website application in any respect which are not distributed with a separate license agreement (the “**Application**”) and your use of the Application and related services (collectively the “**Service**”). The Application, and your use of the Service, is licensed to you, not sold.

BY USING THE APPLICATION OR SERVICE, YOU AGREE TO THE TERMS OF THIS AGREEMENT AND AGREE TO BE BOUND BY THEM AND CONSENT TO OUR DATA PRACTICES AS SET FORTH IN THE SERVICE’S **PRIVACY NOTICE** [available here](#). If you do not agree to the terms of this Agreement, including the Service’s Privacy Notice, then you may not use the Application. This Agreement is enforceable against any person or entity that uses the Service or any person or entity that uses the Service on another person’s or entity’s behalf. The terms of this Agreement may be changed by Viasat posting an updated Agreement at viasat.com/legal, which will apply upon such posting to any continued use of the Service; provided, however that material changes only apply prospectively to your continued use and the terms in effect during prior use will continue to govern such prior use.

1. Limited License Grant and Terms of Use.

- a. **Grant.** By subscribing to the Service and using the Service, you are acquiring and Viasat grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to use the Application and the Service in the United States, on a single authorized device solely as set forth in this Agreement (the “License”). Your acquired rights are subject to your compliance with this License. You are expressly prohibited from sub-licensing, renting, leasing, transferring or otherwise distributing the Application or rights to use the Application and Service. The term of your License shall commence on the date that you first use or access the Service or Application, and shall end on the earlier of the date that you permanently discontinue use of the Application, or Viasat terminates this Agreement.

- b. **Restrictions.** Your right to use the Application and the Service is limited to the License grant herein, and you may not otherwise copy, display, seek to disable, distribute, perform, publish, modify, transfer, create works from, or use the Application or any component of the Service, except as expressly authorized in writing by Viasat or as set forth in Section 1(d) below. Unless expressly authorized in writing by Viasat, you are prohibited from making a copy of the Application available publically where it can be used or downloaded by any other users. You may not remove or alter Viasat's trademarks, logos or legal notices in the Application or in Viasat's related assets. Your right to use the Service is also predicated on your compliance with any applicable terms of agreements you have with third parties when using the Service. For instance, if use of the Service is in violation of your service agreement with your current internet service provider, then you may not use the Service. Additionally, you may not distribute, provide or otherwise make the Application, or any component of the Service, available to any third party, in whole or in part, through any medium or process. Nothing in this License entitles you to use the Application, or any component of the Service, to create software products or development tools, or receive the source code to the Application, or any component of the Service, in whole or in part, unless otherwise expressly agreed in writing by Viasat or as set forth in Section 1(d) below.
- c. **Reservation of Rights.** Except as expressly licensed to you herein, Viasat reserves all right, title and interest in the Application and other aspects of the Service (including, but not limited to, all images, photographs, animations, video, text, and content), and all associated copyrights (including, but not limited to, copyrights, copyright registration and copy rights with respect to computer software, software design, software code, software architecture, firmware, programming tools, graphic user interfaces, reports, dashboards, business rules, use cases, screens, alerts, notifications, drawings, specifications and databases), moral rights, trade secrets and other rights with respect to confidential or proprietary information, know-how, other rights with respect to inventions, discoveries, ideas, improvements, techniques, formulae, algorithms, processes, schematics, testing procedures, technical information and other technology, trademarks, and other intellectual and industrial property rights therein. Notwithstanding the foregoing, Viasat does not assert any intellectual property rights or copyrights over the content posted by you through your use of the Application. Except as expressly stated in this License, Viasat does not grant you any intellectual property rights in the Application, or any other component of the Service, and all right, title, and interest in and to all copies of the License not expressly granted herein remain with Viasat, its suppliers and/or

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- d. **Open Source Software Notice.** This Application contains open source software released under various open source licenses. The terms of each open source license used by this Application are available at https://www.viasat.com/content/dam/us-site/residential/documents/Open-Source-Licenses-List_FINAL-1-29-2018.pdf (collectively, the “**OSS Licenses**”), and such OSS Licenses are hereby incorporated into this License. The OSS Licenses only apply to the specific open source software specified in such OSS License and shall not affect the interpretation, validity or enforceability of this License.

2. Terms of Use

- a. **Consent to Use Data.** A condition of this License is your consent to our Service data practices set forth in the Service’s Privacy Notice, which describes how the Service collects and how we process, use, share and secure Service data. For instance, when using this Application, the Application sends data to Viasat. The specific Application information provided to Viasat, or its third-party service providers, includes any information you provide directly to Viasat through the Application, all content you post on the Application, your legal business name, physical business address, your Viasat issued retailer identification number, and your e-mail address.
- b. **Compliance.** You may only use the Application or Service if you have a valid Retailer Agreement with Viasat and you are in compliance with all terms and conditions of your Retailer Agreement and Viasat’s marketing policies, rules and guidelines published on the retailer portal (the “**Marketing Guidelines**”). Your right to use the Service is also predicated on your compliance with all laws, rules and regulations. You represent and warrant that for any content you post on the Application or Service that you have a lawful right to reproduce and post such content on the Application and use it as the Service. You further represent and

warrant that any content you post is lawful content. You are solely responsible for the content you post. TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, YOU AGREE TO INDEMNIFY VIASAT AND ITS SUBSIDIARIES, AFFILIATES, LICENSORS AND SUPPLIERS FROM ANY AND ALL CLAIMS, INCLUDING INTELLECTUAL PROPERTY AND COPYRIGHT CLAIMS, ARISING OUT OF, OR RELATED TO, ANY CONTENT YOU POST. Viasat reserves the right to remove any content from the Application and Service, immediately, in its absolute discretion, without notice to you, for any reason or no reason.

- c. **Access.** You must provide at your own expense the equipment, internet connections or devices and/or service plans to access and use the Service. Viasat does not guarantee that the Application or other aspects of the Service can be accessed or used on all devices or all operating systems. Viasat does not guarantee that this Service will be available in all geographic locations. You acknowledge that when you use the Service, your internet service provider or wireless carrier may charge you fees for data, messaging and/or other internet access. Check with your internet service provider or wireless carrier to determine if there are any such fees that apply to you. YOU ARE SOLELY RESPONSIBLE FOR ANY COSTS YOU INCUR TO ACCESS OR USE THE APPLICATION OR SERVICE FROM YOUR DEVICE.
- d. **Consent to Receive Push Notifications.** You consent to Viasat sending you push notifications or other types of messages directly to you through the Application (collectively, “**Push Notifications**”). Push Notifications are a way for the Application to provide you information and alerts associated with your use of the Application. You may discontinue Push Notifications by discontinuing use of the Application.
- e. **Contact Information.** By providing Viasat with your e-mail address, you consent to Viasat or its agents sending e-mails (including, but not limited to, automated emails via the Application) to such email address for: (a) any Application-related issues and (b) leads submitted by potential Viasat Internet customers through the Application. If you do not wish to receive emails, you must discontinue your use of the Application by contacting getapproval@viasat.com and requesting to terminate your Application account.

- f. **Approval and Review of Your Content.** All content (including, but not limited to, all text, images, graphics, photographs, animations, and videos) you contribute to the Application (“**Your Content**”) is subject to Viasat’s approval; provided, however, you shall remain solely responsible for Your Content notwithstanding Viasat’s approval. During the initial setup of your website using the Application, you must obtain approval from Viasat of Your Content prior to Viasat posting your website to the public. Thereafter, you must contact Viasat for approval of any changes to Your Content that are associated in any way with any Viasat services or products, or any Viasat trademarks or service marks. To obtain approval of Your Content, email getapproval@viasat.com. From time-to-time, Viasat will review Your Content for compliance with this Agreement, the Retailer Agreement, and the Marketing Guidelines. If Viasat requests any revisions to Your Content, you must make such revisions within two business days of receiving such request. Viasat may suspend your use of the Application immediately, at any time, with or without notice, if you are in violation of this Agreement, the Retailer Agreement, or the Marketing Guidelines.
3. **Fees.** The fee to use the Service and Application is \$20.00 per month, excluding taxes and surcharges (“**Application Fee**”).
4. **Payment Terms.** Unless other arrangements are made with you, for each month in which you receive the Services, Viasat will offset the Application Fee against amounts owed by Viasat to you for Commissions and/or Residual Commissions (as such terms are defined in the Retailer Agreement). This offset will take place without further notice and without Viasat issuing an invoice for the Services. If the Commissions and/or Residual Commissions owed by Viasat to you in a given month are insufficient to fully offset the Application Fee, Viasat may, in its sole option, either invoice you the remainder amount of the Application Fee or carryover the remainder amount of the Application Fee to the following month. Notwithstanding anything to the contrary set forth herein, Viasat reserves the right, in Viasat’s sole discretion and from time to time, to require pre-payment of any or all amounts payable to Viasat by you under, or in connection with, this Agreement. Your failure to timely remit payments to Viasat shall constitute a material breach of this Agreement.
5. **Your Contributions.** In exchange for use of the Service, and to the extent that your contributions through modifying, altering, adding onto or generally using the Application, or any other component of the Service, give rise to any intellectual

property right interest, including copyright interest, you hereby grant Viasat an exclusive, perpetual, irrevocable, fully transferable and sub-licensable worldwide right and license to use your contributions in any way and for any purpose, including the rights to reproduce, copy, adapt, modify, perform, display, publish, broadcast, transmit, or otherwise communicate your contributions to the public by any means, whether now known or unknown, and distribute your contributions without any further notice or compensation to you of any kind for the whole duration of protection granted to intellectual property rights by applicable laws and international conventions.

6. **Termination.** The Agreement is effective until terminated. You may terminate this Agreement at any time by emailing getapproval@viasat.com and requesting to terminate your Application account. Viasat may terminate this Agreement (and your License rights) at any time, in its sole and absolute discretion, with or without notice. Your rights under this Agreement will terminate immediately and automatically without any notice from Viasat if you fail to comply with any of the terms and conditions of this Agreement, the Retailer Agreement or the Marketing Guidelines). Promptly upon termination, you must cease all use of the Application and the Service and destroy all copies of the Application in your possession or control. Termination will not limit any of Viasat's other rights or remedies at law or in equity. Sections 1(a), 1(b), 1(c), 2(a), 2(b), 2(e), and 3 through and including 13 of this Agreement shall survive termination or expiration of this Agreement for any reason.

7. **Disclaimer of Warranties.** TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW:

(A) THE SERVICE IS PROVIDED TO YOU "AS IS," WITH ALL FAULTS, WITHOUT WARRANTY OF ANY KIND, AND WITHOUT PERFORMANCE ASSURANCE OR GUARANTEES OF ANY KIND, AND YOUR USE IS AT YOUR SOLE RISK. THE ENTIRE RISK OF SATISFACTORY QUALITY AND PERFORMANCE OF THE SERVICE AND APPLICATION RESIDES WITH YOU;

(B) VIASAT DOES NOT MAKE AND HEREBY DISCLAIMS, ANY AND ALL EXPRESS, IMPLIED OR STATUTORY WARRANTIES, INCLUDING IMPLIED WARRANTIES OF CONDITION, UNINTERRUPTED USE, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT OF THIRD PARTY RIGHTS, AND WARRANTIES (IF ANY) ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE; AND

(C) VIASAT DOES NOT WARRANT THAT THE SERVICE WILL MEET YOUR REQUIREMENTS, THAT OPERATION OF THE SERVICE WILL BE

UNINTERRUPTED OR ERROR-FREE, THAT THE SERVICE WILL INTEROPERATE OR BE COMPATIBLE WITH ANY OTHER APPLICATION OR SERVICE, THAT ANY ERRORS IN THE SERVICE WILL BE CORRECTED, THAT THE INFORMATION CONTAINED IN THE SERVICE IS TRUE AND ACCURATE, OR THAT THE APPLICATION WILL BE AVAILABLE FOR REINSTALLS TO THE SAME OR MULTIPLE DEVICES. NO ORAL OR WRITTEN ADVICE PROVIDED BY VIASAT OR ANY AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY.

8. **Limitation of Liability.** TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, IN NO EVENT SHALL VIASAT BE LIABLE TO YOU FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING LOSS OF USE, DATA, OR PROFITS OR BUSINESS INTERRUPTION) ARISING OUT OF OR RELATED TO THIS AGREEMENT OR THE USE OR PERFORMANCE OF THE SERVICE OR APPLICATION, WHETHER SUCH LIABILITY ARISES FROM CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, AND WHETHER OR NOT VIASAT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE. THE PARTIES HAVE AGREED THAT THESE LIMITATIONS WILL SURVIVE AND APPLY EVEN IF ANY REMEDY IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. WITHOUT LIMITING THE FOREGOING, AS PERMITTED BY APPLICABLE LAW, VIASAT SHALL HAVE NO LIABILITY OR RESPONSIBILITY FOR ANY BUSINESS INTERRUPTION OR LOSS OF DATA ARISING FROM THE TERMINATION OF THIS AGREEMENT OR THE LICENSE RIGHTS GRANTED HEREIN AND ANY ASSOCIATED CESSATION OF THE FUNCTIONS OF THE SERVICE. VIASAT IS ACTING ON BEHALF OF ITS SUBSIDIARIES, AFFILIATES, LICENSORS AND SUPPLIERS FOR THE PURPOSE OF DISCLAIMING, EXCLUDING AND LIMITING OBLIGATIONS, WARRANTIES AND LIABILITY, BUT IN NO OTHER RESPECTS AND FOR NO OTHER PURPOSES. AS PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL VIASAT'S TOTAL LIABILITY TO YOU FOR ALL DAMAGES (EXCEPT AS REQUIRED BY APPLICABLE LAW) EXCEED SIXTY DOLLARS.

9. **Limitation of Liability and Disclaimer of Warranties are Material Terms of this Agreement.** You agree that the provisions of this Agreement that limit liability and disclaim warranties, as permitted by applicable law, are essential terms of this Agreement.

10. **Severability and Survival.** If any provision of this Agreement is illegal or unenforceable under applicable law, the remainder of such provision shall be amended to achieve as closely as possible the effect of the original term and all other provisions of this Agreement shall continue in full force and effect.
11. **Export.** You will comply fully with all relevant export laws and regulations of the United States and any other country (“**Export Laws**”) where you use the Service. You certify that you are not on any of the U.S. Government lists of prohibited persons, including but not limited to the Treasury Department’s List of Specially Designated Nationals, and the Commerce Department’s List of Denied Persons or Entity List. You further certify that you shall not export, re-export, ship, transfer or otherwise use the Application, or any other component of the Service, in any country subject to an embargo or other sanction by the United States, including but not limited to, Iran, Syria, Cuba, Sudan and North Korea, and that you shall not use the Service for any purpose prohibited by the Export Laws, including, but not limited to, nuclear, chemical, missile or biological weapons related end uses.
12. **Injunctive Relief.** You agree that your breach of this Agreement will cause irreparable injury to Viasat for which monetary damages would not be an adequate remedy and Viasat shall be entitled to seek equitable relief in addition to any remedies it may have hereunder or at law without a bond, other security or proof of damages.
13. **Applicable Law.** This Agreement is made in the State of Colorado. This Agreement and each of the parties’ respective rights and duties, including, without limitation, any claims for breach of this Agreement, shall be governed by and construed in accordance with the laws of the State of Colorado, in the United States, without giving effect to any conflicts of law provisions.
14. **Entire Agreement.** This Agreement, including the Privacy Notice, constitutes the entire and only agreement with respect to its subject matter between you and Viasat, and is applicable to all users of the Service. This Agreement supersedes all representations, proposals, inducements, assurances, promises, agreements and other communications with respect to its subject matter except as expressly set forth in this Agreement.